

# Refund Policy

## Carnarvon Motel WA

Customers must notify Carnarvon Motel WA if you plan on cancelling your booking before the check in date. Giving at least 24 hours notice before bookings.

Should a booking be made through a 3rd party website, you will need to abide by the cancellation policy on your booking receipt.

Please ensure to check the booking conditions prior to making your reservation with the motel because the policy varies depending on the property and seasons. It is your responsibility to check the cancellation policy carefully.

Should you request a cancellation before the commencement date of your stay and outside the 24 hour time allocation, there may be 20% administration fee to cover the cost of administration and any banking charges that we have incurred by processing your payment and credit card refund.

Any cancellation request submitted within 24 hours of booking date will incur a charge of the first nights accommodation. The additional 20 % of administration and banking fee will NOT be charged should you be charged the 1st nights accommodation fee.

*Thank you*

*Management Carnarvon Motel WA*